Questions to ask a salon owner

Take this list to a salon owner or suite manager. Page 1 of 2. Questions only: note what each offer says.

#	Question	Notes: offer A	Notes: offer B
What the rent covers			
1	What exactly does the rent include: chair or room, shampoo bowl, laundry, towels, Wi-Fi, utilities, cleaning of shared areas?		
2	Which of those cost extra, and how much does each one cost?		
3	Is there a front desk or reception, and does it greet or book my clients?		
4	Is parking included for me and for my clients?		
5	Who supplies and replaces the chair, station, mirror and other equipment at my space?		
6	Does the salon carry insurance that covers me, or do I need my own?		
Money and payment			
7	How much is the rent, and is it charged weekly or monthly?		
8	On which day is it due, and how do I pay it?		
9	Is there a deposit, a setup fee or a key fee, and when is any of it returned?		
10	Is there a late fee, and how long is the grace period?		
11	When can the rent go up, and how much notice do I get?		
12	If I am away for a holiday or illness, is rent still due for those days?		
The space and hours of access			
13	Which days and hours can I be in the space? Can I come in early or stay late?		
14	Do I get my own key or code, and can I get in outside the salon's opening hours?		
15	Is the space mine alone, or does someone else use it on other days?		
16	May I decorate or rearrange my space, and what does that need?		
17	How many others rent here, and what services do they offer?		

Questions to ask a salon owner

Take this list to a salon owner or suite manager. Page 2 of 2. Questions only: note what each offer says.

#	Question	Notes: offer A	Notes: offer B
Products and retail			
18	May I use and sell my own products here? Are there products I may not use or sell?		
19	Does the salon sell retail, and may I sell retail from my space?		
20	Is there a charge for using the salon's color bar or back bar?		
21	Where do I keep my supplies, and who is responsible for them?		
22	Can I take card payments here, and which card reader may I use?		
Booking and the front desk			
23	Who books my appointments: me, the front desk, or both?		
24	Which booking software may I use, and is there a fee to use the salon's?		
25	Can the front desk answer the phone for me, and is there a charge?		
26	May I advertise my own name, and whose name goes on the sign and the website?		
Leaving			
27	How much notice do I give to leave, and in what form?		
28	What happens to my deposit and any prepaid rent when I leave?		
29	Do my clients' contact details and booking history stay with me?		
30	What condition must my space be in when I go, and who checks it?		

These are questions only, not lease or contract wording and not advice.